



Gary McGaghey

FINANCE VICE PRESIDENT
ENTERPRISE & TECHNOLOGY SOLUTIONS



SUCCESS FACTORS

no single way

right levers

adapting role of GBS

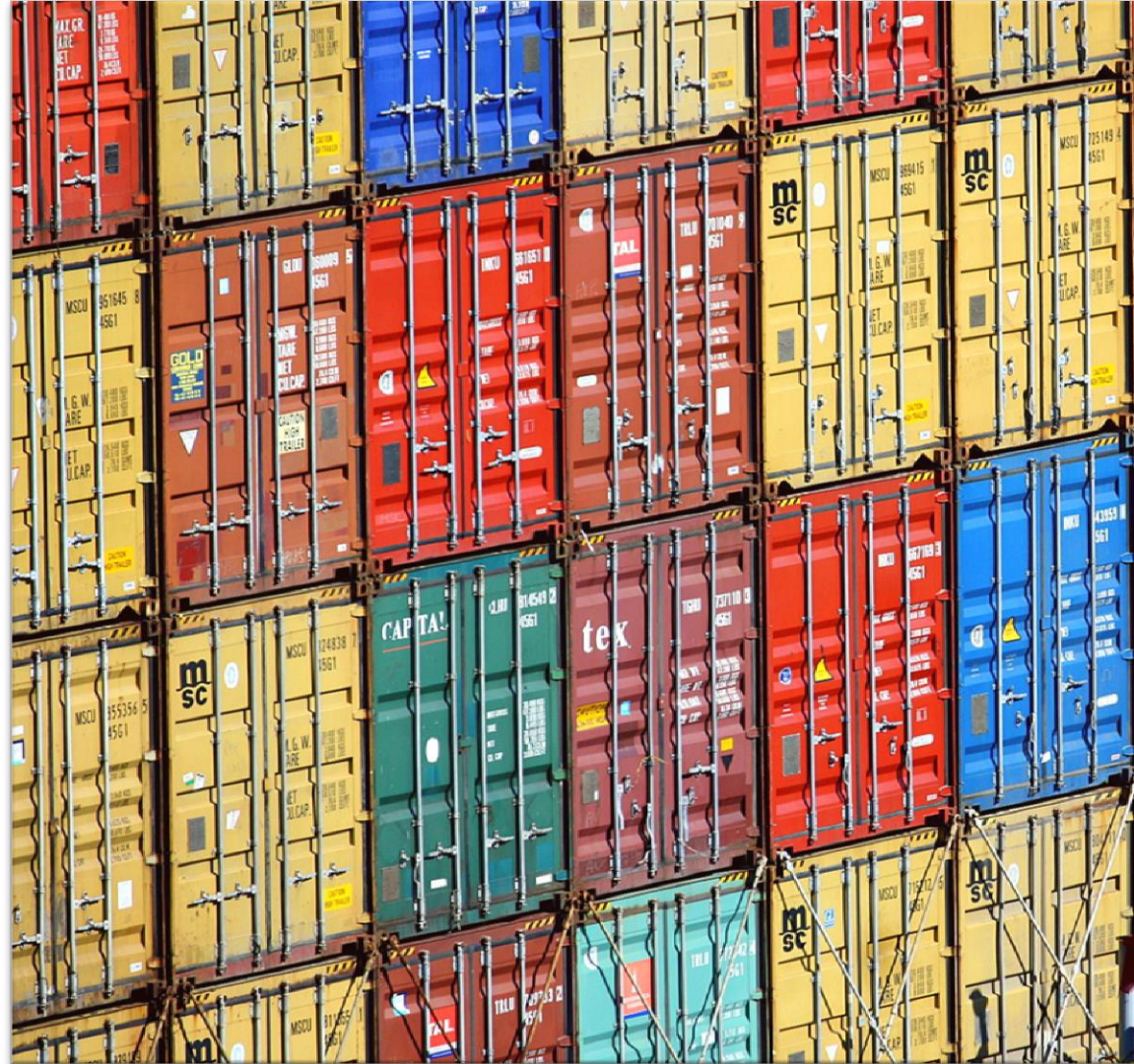


OUR DIFFERENCES

organisations






challenges

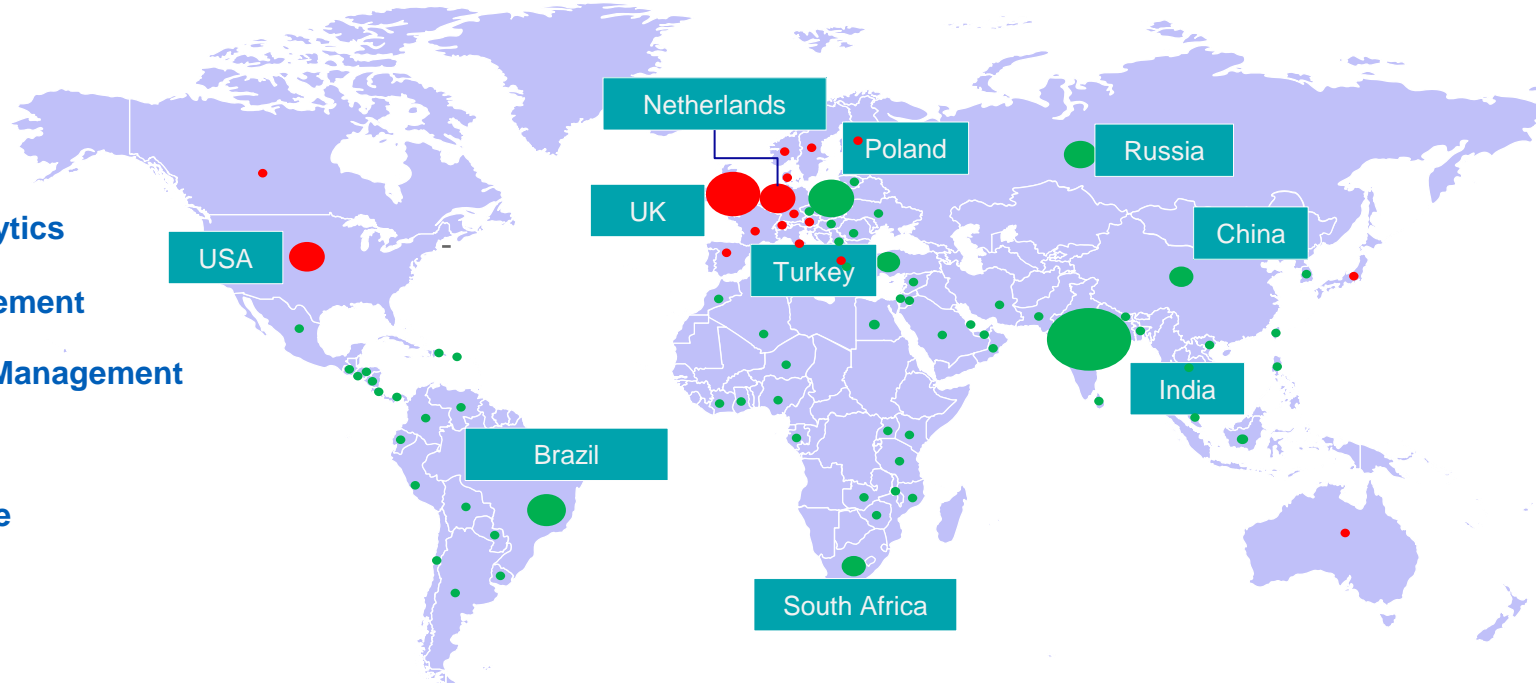
solutions



GBS ORGANISATION



-  HR Services
-  Finance Services
-  Information & Analytics
-  Real Estate Management
-  Travel & Facilities Management
-  IT services
-  Process Excellence
-  Technology



Data 2013

THE 360° VIEW

from outside

from the side

from inside



Transformation engine

DRIVING PERFORMANCE

governance

targets

culture



Alignment

2 LEVERS

urgency

competitive tension



SUCCESS

governance

shared targets

change role





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