



SHARED SERVICES CONFERENCE 2024

Resilience in Shared Services Award

NOMINATION SUBMISSION FORM

Launched in 2021, the Shared Services Awards allow us to celebrate all the incredible work across the Shared Services Industry and recognise the achievements of our peers throughout the calendar year.

About the Resilience in Shared Services Award

This category recognises an organisation or a team that has worked together to **overcome a challenge and demonstrated exceptional business resiliency** to deliver value. It celebrates those who have **continuously adapted themselves to changing business environments** and implemented robust strategies through strategic visioning and planning, to achieve that podium finish, whilst also embracing innovative thinking to maintain operational continuity and uninterrupted service delivery across their global centres.

Evaluation Criteria

- Business initiatives, practices or solutions deployed should demonstrate resilience and adaptability in light of highlighted business disruption(s)
- The outcomes delivered must be measurable and outline scope of the impact created to set an example for the wider shared services industry

How to Enter:

- Complete the below form and answer each question in as much detail as possible
- Once completed, please email this nomination form to SSCawards@deloitte.co.uk by **Jun 7, 2024** with Category Name in the subject line

Requirements & Other Information:

- **Entries close on Friday, June 7, 2024**, with the shortlist being announced in July and the winners in October, at this year's Shared Services conference
- You can enter on your own/own organisation's behalf or nominate on behalf of someone/team.
- If you are shortlisted, you will be required to submit a short, self-recorded ~90 second video highlighting your key contribution. This video will be played at this year's Conference
- Judging will be anonymised and the judges for the Awards will be made up of Shared Services experts who will be speaking at this year's Shared Service Conference
- For any other information on the Awards, please e-mail SSCawards@deloitte.co.uk
- In the event you or your organization becomes a finalist or a winner, you consent to your company's name being used in promotion for the awards program, either by Deloitte directly, or by a third-party member of the media covering the awards program and/or awards ceremony

Profile Information

Category:	Resilience in Shared Services
*Name of the Individual / Project Team:	
*Organisation:	
*E-mail Address:	
*Role:	
Industry:	
*In person delegate or Virtual delegate:	

*Indicates question is compulsory

Award Submission Questions

Question 1: Please provide a high-level overview of the business challenge(s) faced and strategic / innovative thinking leveraged to overcome the same. What was the team's inspiration behind this new way of working? (~200 words)

Response 1:

Question 2: What approach did you use to drive the solution and overcome the challenge(s)? If applicable, outline any risk mitigation or management strategies adopted. (~200 words)

Response 2:

Question 3: Please highlight an incidence or a business scenario demonstrating effective crisis management and on the spot thinking. Support your answer with examples of any wellbeing, change management, communication or collaboration strategies leveraged. (~200 words)

Response 3:

Question 4: How do you plan to sustain and grow in the future? Support your answer with any key lessons learnt or business practices adopted. (~200 words)

Response 4:

Thank you for answering the questions!

Please email this nomination form to SSCawards@deloitte.co.uk to complete the submission process.



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