



# Deloitte Shared Services Conference 2026

## GBS Innovation Excellence Award



### Nomination Submission Form

This award recognises a **team-based innovation initiative that has clearly raised the value and impact of the Shared Services organisation**. It celebrates those that have moved beyond "business as usual" to fundamentally redesign how work is delivered, whether through new processes, service delivery models, organisational approaches, technology enablement, or a combination of these.

#### Evaluation Criteria

- **Business Value and Strategic Impact:** The submission should demonstrate how the initiative delivered clear business results (financial, operational and/or experience related) and has helped shift GBS from a cost-focused function to a driver of competitive advantage and strategic value.
- **Quality of Execution and Complexity Management:** The submission should illustrate how the complexity of the change was managed, including planning and project management, engaging and aligning global stakeholders, and successfully integrating the innovation with existing systems, processes, and ways of working.
- **Innovation Culture and Scalability:** The solution should be a repeatable way of innovating that encourages ongoing innovation, supports agile behaviours and strengthens the organisation's culture of continuous improvement across teams and locations.

#### Requirements & Other Information

- Entries close on Friday, June 26<sup>th</sup>, 2025, with the shortlist being announced in July and the winners in October, at this year's Shared Services conference.
- You can enter on your own/own organisation's behalf or nominate on behalf of someone/team.
- If you are shortlisted, you will be required to submit a short, self-recorded ~90 second video highlighting your key contributions. This video will be played at this year's Conference.
- For any other information on the Awards, please e-mail [SSCawards@deloitte.co.uk](mailto:SSCawards@deloitte.co.uk).
- In the event you or your organisation becomes a finalist or a winner, you consent to your company's name being used in promotion for the awards programme, either by Deloitte directly, or by a third-party member of the media covering the awards programme and/or awards ceremony.

### PROFILE INFORMATION

<b>Initiative Title:</b>	
<b>Organisation:</b>	
<b>E-mail Address:</b>	
<b>Role:</b>	
<b>Industry:</b>	
<b>In-person delegate or virtual delegate:</b>	
<b>Deloitte Point of Contact:</b>	

### AWARD SUBMISSION QUESTIONS

**Question #1 (~200 words):** What was the innovation initiative? Briefly describe:

- **The core innovation (the "what"):** this could be a new process, service delivery model, organisational structure, technology platform, or other approach that fundamentally changed how work gets done;
- **The delivery breakthrough (the "how"):** the practical steps, new ways of working, or implementation approach that made the innovation truly effective and valuable.

**Question #2 (~200 words):** What specific business problem, friction point, or unmet need did this initiative address? How did they design the solution so it could be rolled out and sustained across different countries, business units, or functions and stay relevant as the business and customers evolve?

**Question #3 (~200 words):** How was a culture of testing and scaling ideas created? Describe how:

- An environment was created where people felt safe to experiment and contribute new thinking;
- Balanced controls and governance (for stability and risk management) with room to test pilots, learn from "successful failures," and rapidly improve was created.

**Question #4 (~200 words):** What measurable business results or quantifiable outcomes did the initiative deliver (for example, cost savings, cycle time reduction, revenue impact, risk reduction, improved quality, or customer/employee experience improvements)? Please also include a brief testimonial or quote from a C-suite or Business Unit stakeholder that reflects the impact of the initiative.

**Thank you for answering the questions!**

Please email this nomination form to [SSCawards@deloitte.co.uk](mailto:SSCawards@deloitte.co.uk) to complete the submission process.



**About Deloitte**

Deloitte MCS Limited is a subsidiary of Deloitte LLP, which is the United Kingdom affiliate of Deloitte NSE LLP, a member firm of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee (“DTTL”). DTTL and each of its member firms are legally separate and independent entities. DTTL and Deloitte NSE LLP do not provide services to clients. Please see [www.deloitte.com/about](http://www.deloitte.com/about) to learn more about our global network of member firms.

© 2026 Deloitte MCS Limited. All rights reserved.

Designed and produced by 368 at Deloitte. J22209